

**To receive a report on the partnership with National Highways and consider
any actions and associated expenditure**

Report to: Full Town Council

Date of Report: 18/09/2025

Pursuant to: Full Town Council - 05/06/2025 – Minute Number 93/25/26

Officers Recommendations

Members are asked to note the update and consider if there is a requirement for continued officer support.

Report Summary

At a previous Full Town Council meeting, the Development and Engagement Manager (D&EM) was delegated authority to work with the Saltash Tunnel Working Group to liaise with National Highways regarding the tunnel works and their potential impact on Saltash residents.

Monthly meetings were held with National Highways up until September 2025, as agreed. As part of the ongoing monthly meetings and two-way collaboration, the DEM actively relayed public comments and queries concerning the Tunnel Works to the Regional Communications Manager (RCM), and in response, the RCM provided relevant information to address these concerns.

Fortunately, the project did not result in the negative impact initially anticipated. As a result, recent meetings have begun to move beyond the original scope of discussion.

The collaboration between Saltash Town Council and National Highways has been highly effective, with all communication materials shared with the D&EM and members of the Working Group, and subsequently communicated to Saltash residents.

The tunnel refurbishment works are due to continue in a major form until the end of December 2025. At a recent meeting National Highways projected the works would actually continue until at least the end of January 2026.

Beyond that there will be additional works that will continue till the end of spring/early summer 2026.

Therefore, it is clear that the project is a long way from being complete.

Questions were asked around delays and National Highways admitted there had been additional delays, some more serious than others, but were unable to give actual metrics on this.

The working group believe it would be good to maintain good clear contact with National Highways in regard to how they maintain sections of the A38 through Saltash and believe the working group is not solely about the tunnel works but also around highways leading to Carkeel roundabout and sections beyond, communication is felt to be a key factor, especially as the work at Stoketon Cross progresses.

How Does This Meet the Business Plan?

This initiative demonstrated the Town Council's commitment to working with key stakeholders, specifically National Highways, to support access to safe, accessible, and sustainable transport infrastructure. By ensuring clear, timely, and inclusive communication about the tunnel works, the Council helped to minimise disruption and maintain public confidence in the transport network.

End of report

Saltash Tunnel Working Group